

## Feel better faster with 24/7 NowClinic® virtual visits.

Talking to a doctor has never been easier.

Secure video chat with a provider from your computer or mobile device for **\$0 copay** on NowClinic.<sup>1</sup> If needed, most prescriptions can be sent to your chosen pharmacy.



▶ **No appointment needed** to get care for non life-threatening and non-urgent medical conditions such as:

- Allergies
- Bladder infection
- Bronchitis
- Pink eye
- Sinus infections
- Viral illnesses

▶ **Consultations, follow up care or visits with providers** require an appointment for:

- Behavioral health
- Health education
- Case management
- Specialties

If needed, a provider will reach out to you to schedule an appointment with a case manager or specialist. To make an appointment with a health educator or registered dietitian, call toll-free **1-800-720-7253**, TTY **711**. To schedule an appointment for behavioral health therapy, call toll-free **1-800-873-2246**, TTY **711**, and then press zero at the prompt. Restrictions apply. Visit **HealthPlanofNevada.com** to learn more.

▶ **Enroll and get care!** Go to **NowClinic.com** or get the NowClinic app and sign up.

**Get same-day medication delivery.** Health Plan of Nevada (HPN) and Walgreens provide same-day medication delivery to HPN members prescribed a medication during a NowClinic virtual visit. Delivery is available to HPN members in Las Vegas, North Las Vegas, and Henderson. Member is responsible for any applicable pharmacy cost share.

**\$0 copay<sup>1</sup>** + **Same-day medication delivery<sup>2</sup>** + **Available 24/7**

**NowClinic® virtual visits are not intended to address emergency or life-threatening medical conditions. Please call 911 or go to the emergency room under those circumstances.**

NowClinic services may be covered by some health plans; copays and deductibles may apply. Members under the age of 18 must have a guardian contact NowClinic customer support for assistance in enrolling for their account. Customer support can be reached at **1-877-550-1515**.

<sup>1</sup>\$0 copays apply with most NowClinic virtual visits. Calendar year deductibles and/or coinsurance may apply on some plans. Copays may apply on virtual visits with providers not on the NowClinic platform.

<sup>2</sup>Same-day medication delivery is only available to Health Plan of Nevada (HPN) members and is for medications prescribed during a NowClinic virtual visit that are not controlled medications or medications requiring refrigeration. Service area is Las Vegas, North Las Vegas and Henderson based on delivery address. Delivery wait times may vary and may carry over to next day depending on time prescription is submitted.

Health plan coverage provided by Health Plan of Nevada.

We do not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the toll-free phone number listed on your health plan ID card or plan documents.

### **Español (Spanish)**

Tiene derecho a recibir ayuda e información en su idioma sin costo. Para solicitar un intérprete, llame al número de teléfono gratuito para miembros que se encuentra en su tarjeta de identificación del plan o los documentos de su plan.

### **Tagalog (Tagalog)**

May karapatan kang makakuha ng tulong at impormasyon sa sinasalita mong wika nang libre. Upang humiling ng interpreter, tawagan ang toll-free na numero ng telepono para sa miyembro na nakalista sa iyong ID card sa planong pangkalusugan o sa mga dokumento ng plano.

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TTY 711

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